

City of Corpus Christi

Supplier Registration and Event ResponseGuide

January 2023

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Getting Started

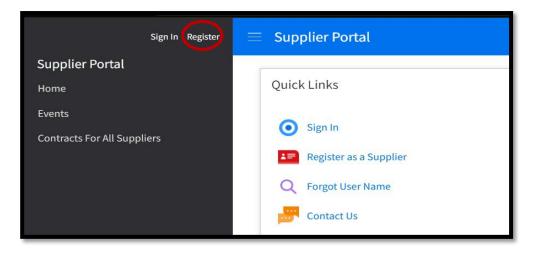
- Click here to open:
- at https://sms-corpuschristi-prd.inforcloudsuite.com/fsm/SupplyManagementSupplier/page/XiSupplyManagementSupplierPage?csk.SupplierGroup=cocc
- Browser requirements:

When registering or submitting a bid please use Google Chrome or Microsoft Edge.

• While the City endeavors to notify eligible bidders/proposers on its lists with regard to purchases via Requests for Bids/Proposals, the responsibility for keeping informed of City solicitations rests solely on members of the business community. Electronically generated notifications are sent as a courtesy only. Please use all the resources available to stay informed of solicitations that are available such as listing all applicable commodity codes that apply to your business when registering on our portal; utilize the City's forecasted procurements posted on the website for items that are upcoming; look for open solicitations posted on the website; and monitor the Caller-Times bid/proposal notice section for open procurements (typically posted on Sundays). Also, feel free to contact the purchasing staff with any questions you have about upcoming procurements.

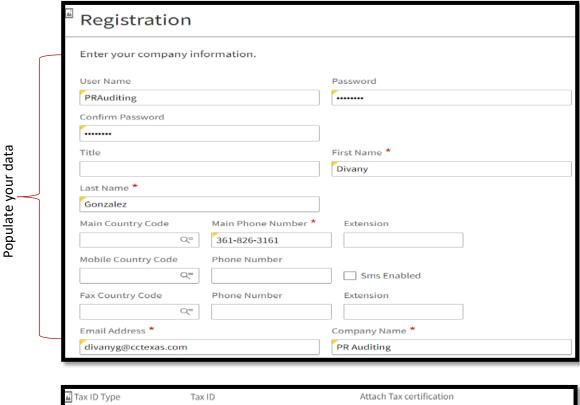
Step 1 - Registration

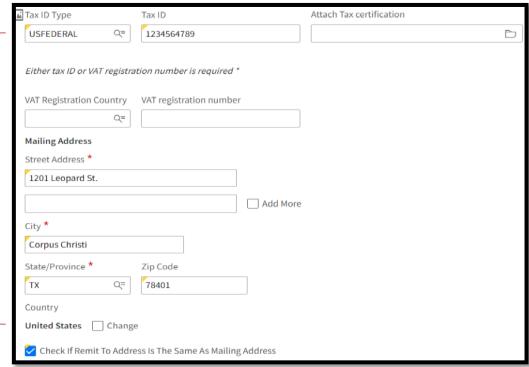
Click Register or Register as a Supplier in the Quick Links



Step 2 - Enter supplier and company information

- Please Note: All fields flagged with an asterisk (*) are required.
 - Create your login vendor username, please use your company name. Your login username is case sensitive and space sensitive. Please do not try to use your email address as your username.
 - Create your password. Your password is case sensitive and space sensitive.
- Required fields are:
 - Vendor Username ()
 - Password
 - > First Name
 - Last Name
 - Phone Number
 - > E-mail address
 - Enter company information. You are not limited to just the required fields.
 - Company Name
 - > Tax ID Type
 - Tax ID,
 - Country
 - Address 1, City, State Province, Postal Code, and Country
 - Please Note: The Country MUST be populated before a list of states will populate. If you choose to type your state into the State field, it is the twoletter state abbreviation.
 - Also, you must enter a Remit to Address or select the check box if the Remit Address is the same as your mailing address.
- See screenshot below

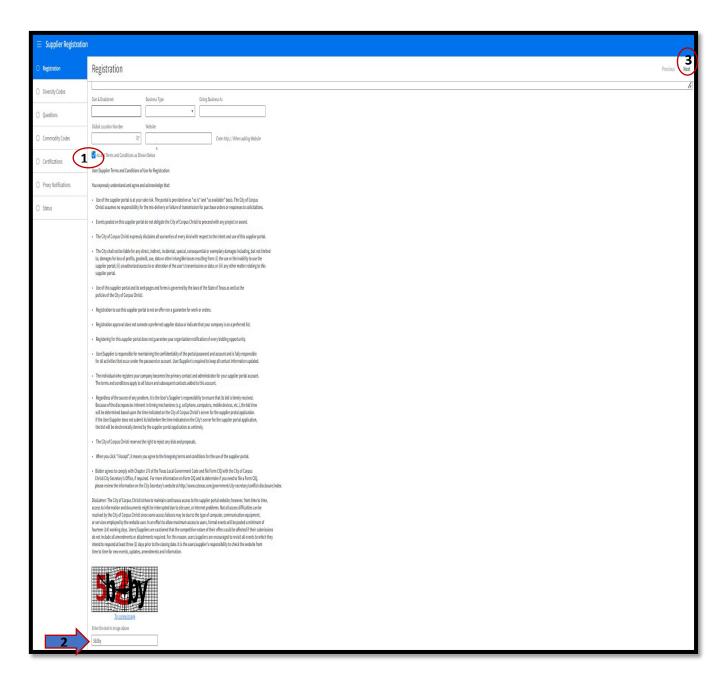




Populate company data

Step 3 - Accept Terms and Conditions

- 1. Accept Terms and Conditions as Shown Below
- 2. Enter the text in image box
- 3. Click **NEXT** (see screenshot below)



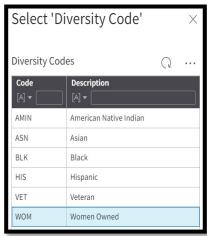
Step 4 - Add Diversity Codes

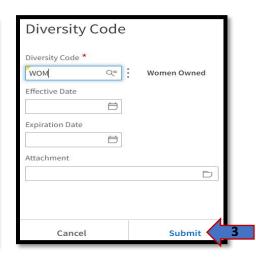
1. To add the diversity codes for which your business is certified click Create



- 2. Click the magnifier glass and select the diversity code (s) that apply to your business
- 3. click **Submit**





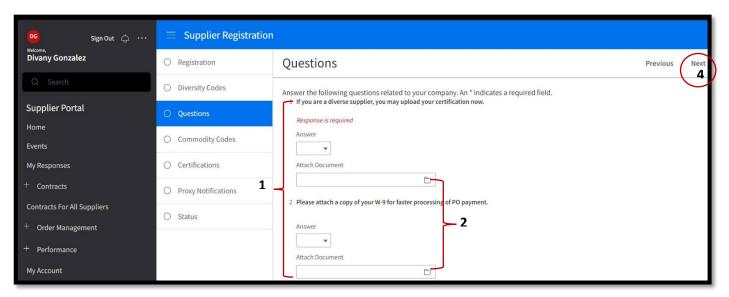


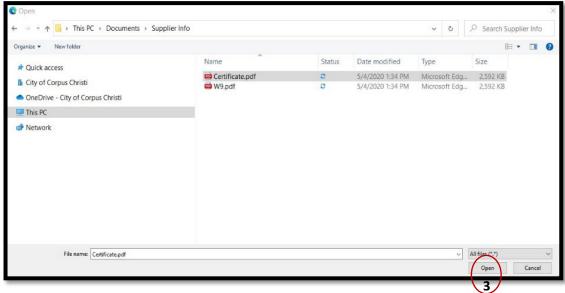
4. Click Next



Step 5 - Answer Questions

- 1. You will need to answer the required questions. If you are not a diverse supplier, select No, then, proceed to question No. 2.
- 2. If Yes, click Browse to add your certificate. If you do not have your certificate available now, you can add it at a later time.





- 3. If you have your certificate and or your W9, locate it under your computer's file directory and click on it. Click **Open**.
- 4. Click Next

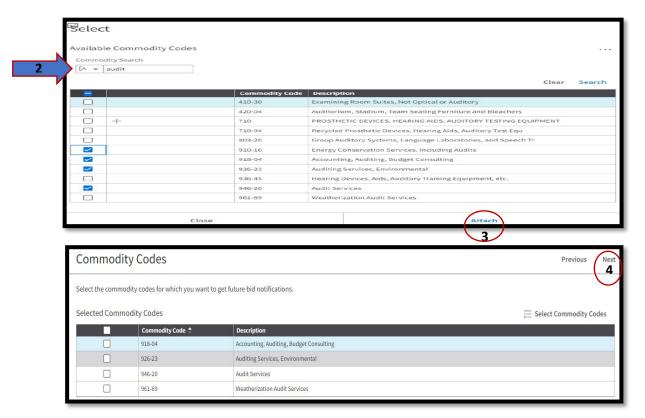
Step 6 - Add Commodity Codes



1. Click Select Commodity Codes

IMPORTANT:

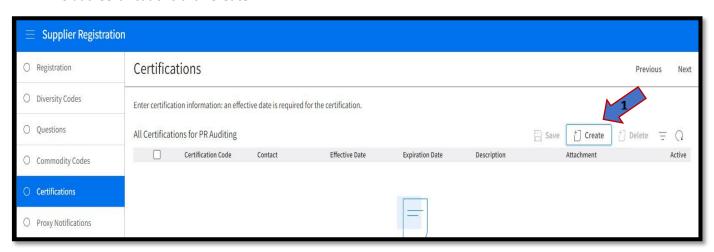
- Commodity codes are VERY important to your registration process. Select all applicable commodity codes that apply to your business.
- If you **DO NOT** select commodity codes, you will not receive notifications and your registration will be considered incomplete.
- 2. You can search for keywords by using the Commodity search box. Or you can also scroll through all the commodity codes. Click the check box next to the commodity code (s) that apply to your business and then
- 3. click Attach.



4. Click Next

Step 7 - Certifications

1. To add Certifications click Create



- 2. Search for the Certification Code and add the Effective and Expiration date and
- 3. click Submit



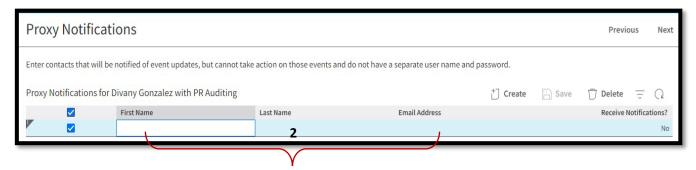
Step 8 - Proxy Notifications

If you would like to add additional contacts in your company to be notified of event, etc. Proxy contacts can NOT respond to events. They only receive notifications.

1. Click Create



2. Enter the contact information and select if you want the proxy to receive notifications.



3. Select if you want them to receive notifications and Click Save



Step 9 - Registration Status

Registration has been completed.



Step 10 - Login to Answer Security Questions

1. On the Supplier Portal, click Sign In



2. Type in the username and password just created. Click the Blue box to login



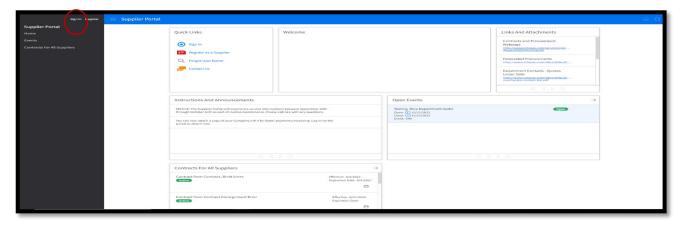
- 3. Answer the security questions in the text box to enable password reset for your account, then
- 4. click Save Questions. You are ready to use the Supplier Portal



Logging In

Go to the City of Corpus Christi Supplier Portal website located at https://sms-corpuschristi-prd.inforcloudsuite.com/fsm/SupplyManagementSupplier/page/XiSupplyManagementSupplierPage?csk.SupplierGroup=cocc

If you have already registered with a username and password, in the top, left corner, click **Sign In**. If you have **NOT** registered, click **Register** and follow the directions on the screen.

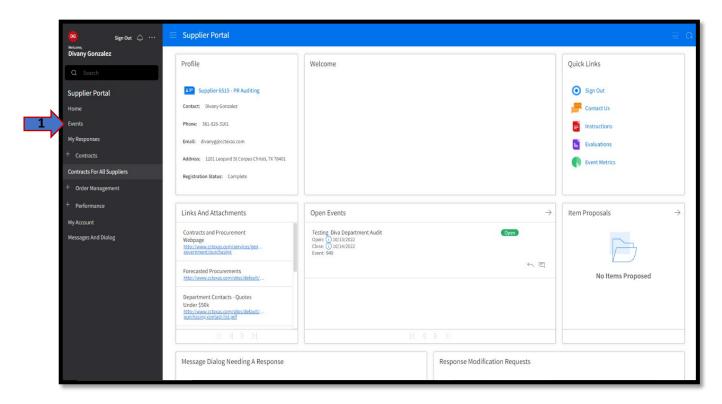


Enter the username and password that you registered.

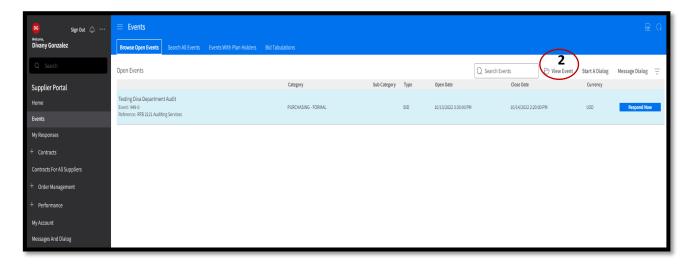


Step 11- Browse Events

Click on Events to view events open for bid in the top, left corner to view all projects currently open for bidding. Also, you can see open events in your Supplier Portal home page.



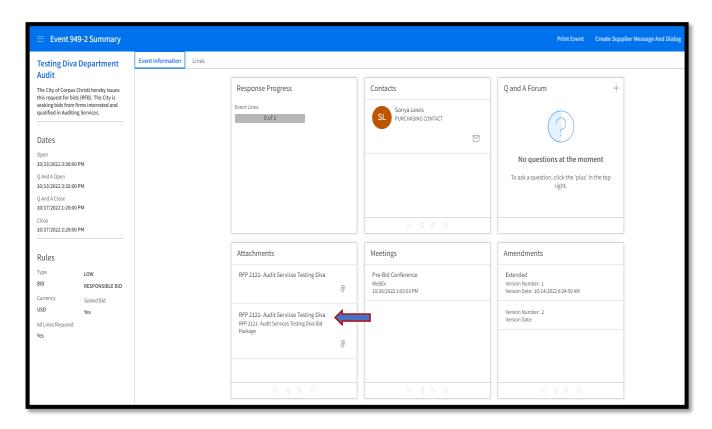
Below is a view of all projects currently open for bidding. To view project details and to bid on the project **Click** on **View Event.**



Step 12- Summary Information

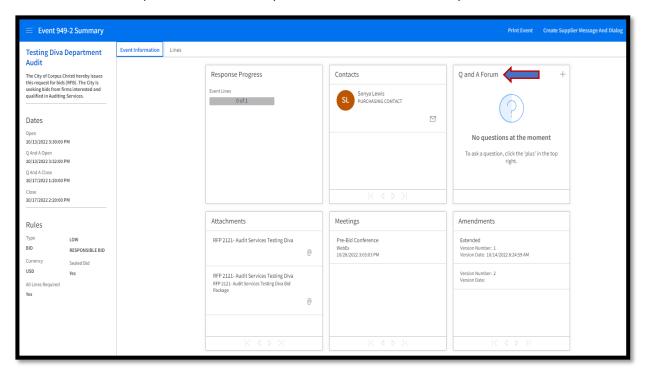
THE **SUMMARY** TAB CONTAINS IMPORTANT INFORMATION about the event. The Open and Close dates, Rules, the Pre-Bid Meeting information, Attachments, Contacts, Q & A Forum and Amendments.

- The attachments include plans, specifications, contract documents and other relevant information. Please view each attachment and read each solicitation through completely as each are different.
 - Bid Package- The bidder will need to open the Bid Package and Print and/or Save all
 documents contained in the Bid Package. ALL forms in the Bid Package will need to be filled
 out and signed. The completed Bid Package will need to be uploaded to the Supplier Portal to
 successfully bid on the project.



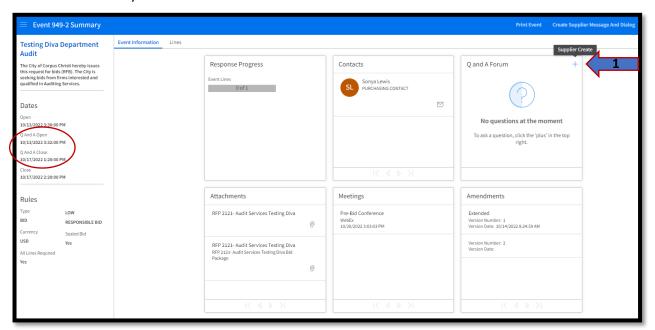
Step 13- Question & Answers

The Q&A Forum will list questions submitted by bidders and answers from City staff.



Step 14- Asking a Question

To ask a question about the bid process or the project, click the +sign to create. The Q and A Close Date is found on the Summary tab.

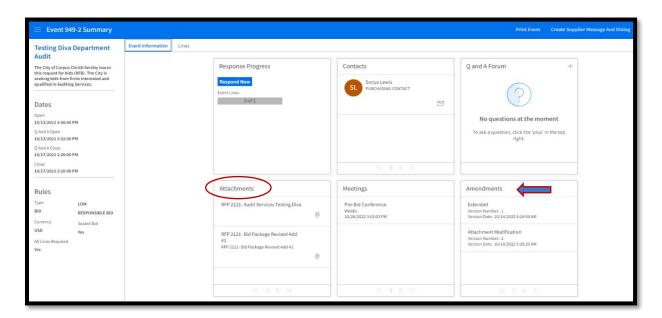


Type your question into the text box and select **Save**. Save and New will allow you to ask several questions without leaving this screen.



Step 15- Amendments (also known as Addendums)

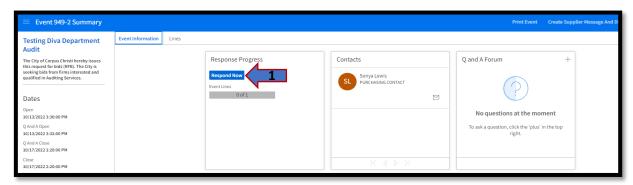
If there is an amendment, there will be an **Amendment tab** with details. The full addendum will be posted as an **attachment**. So, please download from the Summary tab, **Attachments** section.



Submit a Bid

Step 16- Event Response

1. To Submit a Bid, click the **Respond Now** button found at the top of the screen above the tabs. The Event Response screen will open.



2. Check the box, to accept the Terms and Conditions of the project and confirm that you authorized to accept these terms and conditions and submit bids for your company.



3. Click **Next** to proceed to the Line Responses section.

Step 17- Line Responses

- 1. In the Line Response section, find the Line item that you want to bid on. At the end of the line, click in the **Unit Price box** add your **Bid Amount**
- 2. click Save.

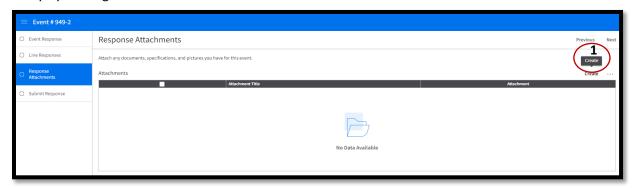


ALL lines **MUST** be responded to. Repeat above for all additional lines.

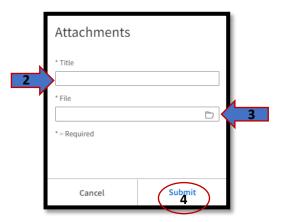
3. After ALL lines have been responded to click NEXT to proceed to Response Attachments.

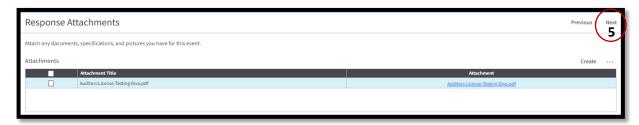
Step 18-Response Attachments

It is **REQUIRED** that you attach your completed Bid Package. Attach any documents that may be necessary by clicking the



- 1. **CREATE** button in the top, left corner
- 2. Enter a title/description of the file.
- 3. Click Browse to locate the file saved on your computer.
- 4. After you have finished attached files, click **Submit**.





5. When done adding attachments to your bid response, click **NEXT** at the bottom of the screen to proceed to the Submit Response section.

Step 19-Submit Response

YOU MUST CLICK **SUBMIT** to finish submitting your response.

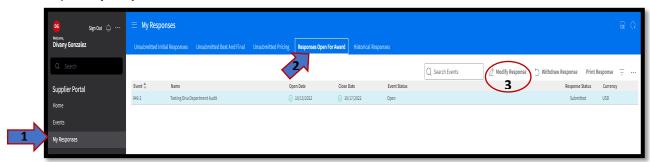


When you sumitting your response make sure you it says **CONGRATULATIONS.**



Step 20 - Modifying a Response

1. Open My Responses.



- 2. Click Responses Open For Award
- 3. Click Modify Response.
- 4. Click \mathbf{OK} to confirm you want to continue.



5. Click **Edit Response**. You **MUST** resubmit your bid by following the instructions per the **Entering a Response instructions** above.



You will follow the same instructions as referenced in the **Submit a Bid** section above.