# DEVELOPMENT

# TASKFORCE

February 16, 2024







#### NEW STAFF CERTIFICATIONS!

10/10 CUSTOMER SERVICEI

Jacob Gonzalez
Residential Energy Inspector/Plan Examiner
Certification/Certified Customer Service
Professional

Etta Blake Certified Customer Service Professional

> Jessica Chupoco Certified Customer Service Professional

Veronica Vasquez
Certified Customer Service
Professional

Margaret Davila Certified Customer Service Professional Mike Shelton

AACE/ICC Code Enforcement

Administrator Certification

Estella Padron
Zoning Inspector Certification

Edward Giarrusso Plumbing inspector

67% of DSD's Team Members Possess a License, ICC Certification & State Registrations

### LAND DEVELOPMENT

Policy Update

Comments:
Plats to Permits

Trust Funds & City Participation Updates

# Policy Update



UDC Update:

- Meetings will occur twice a month.
- Virtual second Thursday of the month.
- In person last Thursday of the month.

#### Information Bulletins (IBs):

- Addressing Policy
- Water Fountains

#### Rule Interpretation Determinations (RIDs)

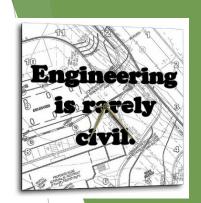
- Accessory Dwelling Units
- Game Rooms
- Platting Processes

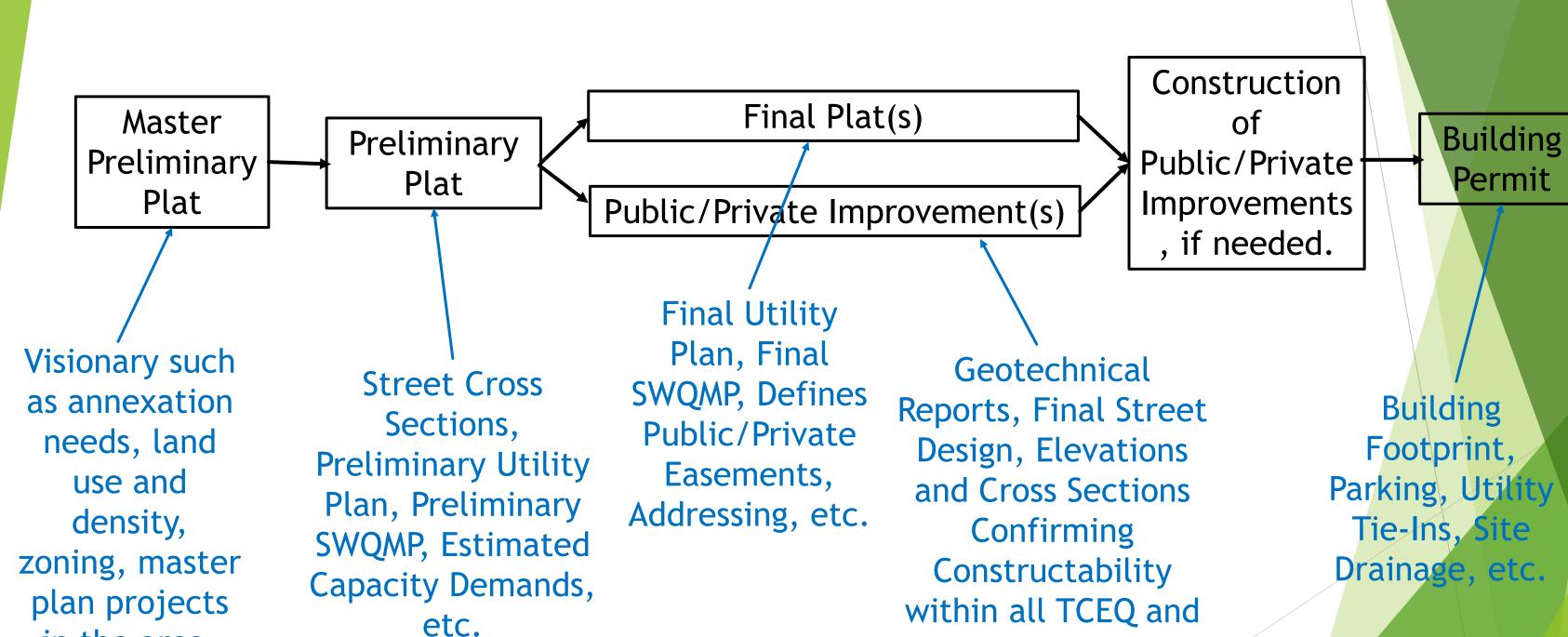


in the area,

etc.

### **Engineering Time**





City Standards, etc.

### Trust Fund Balances

Available Combined Trust Funds Balance as of 01.31.2023

(Unaudited) -\$5,755,203.02

#### **Pending Council Approval**

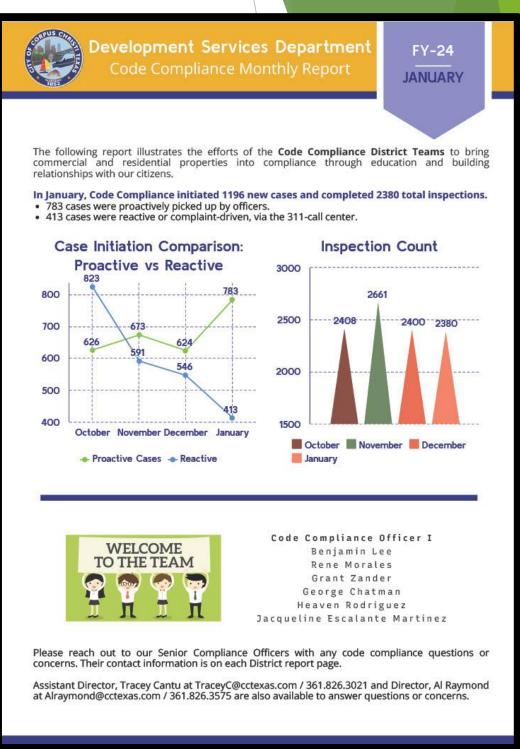
- Haven Subdivision (Wastewater Trunk Line): \$1,978,937.16
- London Ranch (Water Arterial and Transmission Main): \$1,486,159.43
- Saratoga Ridge (Water Arterial and Transmission Main): \$687,888.60
- Saratoga Ridge (Wastewater Trunk Line): \$4,691,202.54
- Azali Estates Unit 3 (Water Arterial and Transmission Main): \$136,870.31
- Starlight Estates Unit 8 (Water Arterial and Transmission Main): \$390,509.67
- Kaspian Subdivision (Water Arterial and Transmission Main): \$1,245,538.00
- Kaspian Subdivision (Wastewater Trunk Line): \$5,331,283.00
- Schanen Estates (Water Arterial and Transmission Main): \$385,000.00

#### CODE COMPLIANCE MONTHLY REPORT

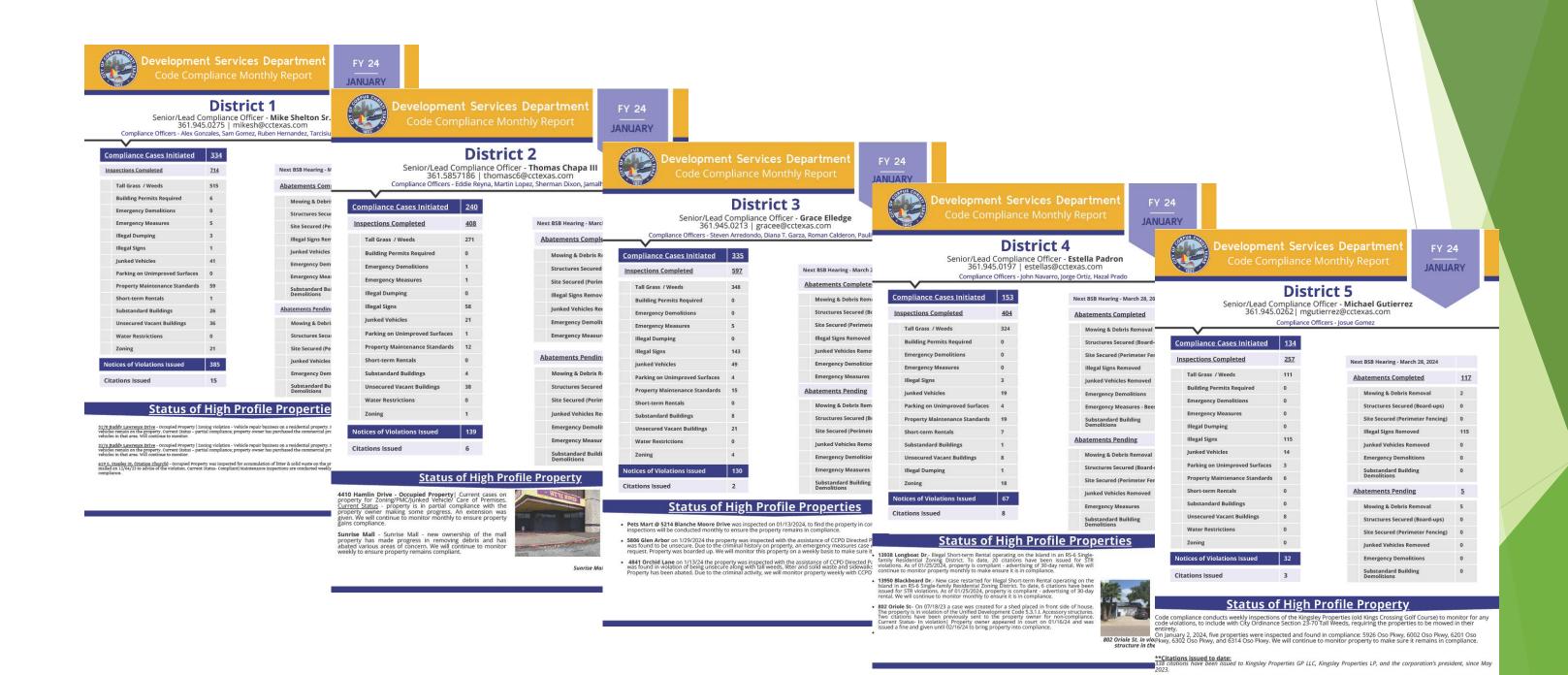
#### JANUARY 2024



Code Compliance Monthly Reports | City of Corpus Christi (cctexas.com)



### CODE COMPLIANCE



### CODE COMPLIANCE



# Operational Adjustments

Code Compliance Division has put it's focus on improving the aesthetics, appearance, and perception of the City of Corpus Christi. They have also been working the (1st) Saturday of each month (Saturday Sweep Report). Monthly reports may be located here:

www.cctexas.com/detail/codecompliance-monthly-reports

## BUILDING DIVISION

- Sunsetting Inboxes
   effective June 1, 2024
- Training Schedule
- May Building Safety Month

# May is Safe Building Month



### **DSD** in the Community

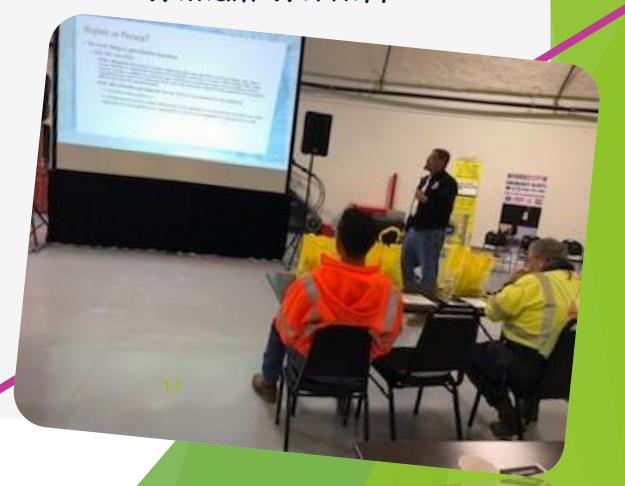


### Zero Landscaping Outreach Program

DSD Compliance inspectors
Patricia L. Garcia, Belinda Mendoza,
and Senior Compliance Inspector,
Isidoro Prado greeted and educated
General public on the basic permitting
requirements for residential household
repairs and construction projects.

### Call to Dig Training Seminar

DSD Interim Deputy Building Official -William Wittliff



### TRAINING SCHEDULE:

The 1st Quarter of 2024 Development Services will be focusing on internal process training and will not have any public training available until April. We will forward the training schedule once available.

# DIRECTOR'S REPORT

Master Planning & Impact Fee/Capital Improvements
Advisory Committee (CIAC) Meeting Schedule

Performance & Metrics-January 2024

> Vacancy Rate -January 2024

Comments, Questions, Suggestions

Master Planning & Impact Fee Study
Meeting Schedule



Future Land Use Assumptions; Master Plans and their supporting Capital Improvement Projects on January 30th, 2024, the Corpus Christi City Council approved all of the above, making way to initiate the second half of this effort which is conducting an Impact Fee Study. Over the next several months there will be a robust community engagement; a number of workshops and public hearings. Once this effort is completed, the goal is to bring this effort for City Council consideration in the month of June 2024.

www.developing-our-future-cc.com





### DSD NEWSLETTER



#### INTRODUCTION

Winter Season in Corpus Christi I finally have a chance to wish you all a very Happy and Prosperous 2024 ...!!! 2024 has gotten off to a great start for Development Services but before we look ahead, I would like to comment on the year 2023.

To start, the integration of Code Enforcement into DSD is working well, of course there are still minor growing pains but overall the transition has proven to be successful. We launched the new INFOR with Rhythm (the portal) and DigEPlan (the Document Review module) and what this ultimately means is that the email inboxes will be discontinued starting on June 1st, 2024. Please engage staff if assistance is needed on operating the portal or any of our new systems... remember we are slowly moving into the 21st Century ... 

DSD will be looking to relaunch the STAR Program which will include a more robust community engagement effort ...! On August 1st, 2023, DSD and the Fire Department start enforcing the 2021 International Codes and please be advised, DSD offers training classes on the new codes as well as other vocational occupations on every Wednesday. Please reach to the department to obtain our 2024 Training Schedule. Finally, the City of Corpus Christi hired a Historic Preservation Officer, Robert Kurtz and he will be working to identify, highlight and maintain the historic fabric of this beautiful city. As always, thank you for your continued support.

DSD is still elbows deep into the Master Plan and Impact Fee Study project. Council approved the Future Land Use Assumptions; the Comprehensive Master Plans for Water, Wastewater, Stormwater and Roadways; and their associated Capital Improvement Projects which all represents the City's 10 year growth plan. Currently, we are in the middle of discussing proposed/possible impact fees for the planned infrastructure expansion over the next 10 years. DSD will be conducting a robust public engagement to include community meetings in each district, meetings with CBHBA, AGC, the Development Community, Real Estate Council, CC Infrastructure Committee, and Planning Commission. This item is scheduled for City Council consideration in June 2024. As you are aware, Nina Nixon-Mendez retired in late December of last year and now, both the Building Division and Land Development has been moved under Michael Dice, which I feel will enable the entire process to work much smoother. As Michael Dice and I move toward to our 5th year in these roles, I would hope the general consensus is that we work to find a way to make progress happen and get projects across the finish line...Facilitation, 5 years and counting ... 😊

To see DSD's full newsletter, please visit our website at:

https://www.cctexas.com/ds

### PERFORMANCE & METRICS

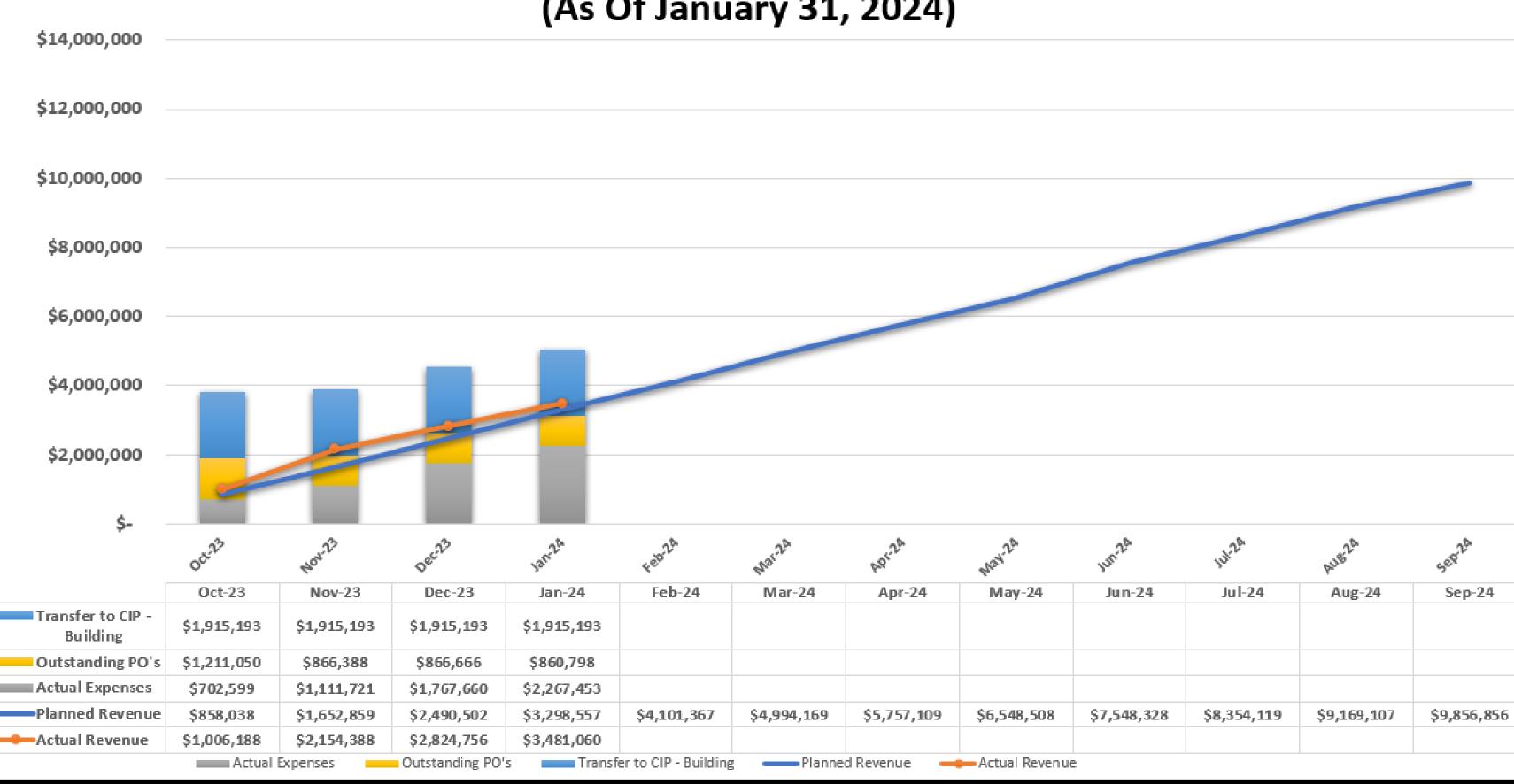
#### **January 2024 Performance Metrics**

- 959 Lobby Customers
- 3,839 Call Volume
  - **5.42** Average Wait Time

Permits / Licenses	Zoning/Historic	Plan Review	Platting / Public Impvmnts	Code Compliance
2.72	8.33	8.76	3.73	3.58

- 1233 Permits Issued
  - 99% Next Day Inspections (Goal = 85%)
  - Residential Average Review Time (Goal = 3 Days)
  - 6 Commercial Average Review Time (Goal = 10 Days)
- 5 Zoning Applications Submitted
  - 7 Applications taken to Planning Commission
  - 4 Applications taken to City Council
  - 45 Average days to City Council (Goal = Less than 76 days)
- 8 Platting Applications Submitted
  - 8 Plats taken to Technical Review Committee (TRC)
  - 5 Plats taken to Planning Commission
  - 59 Average days to Planning Commission (Goal = Less than 45 days)
- 5 Public Improvement Plans (PIP) Submitted
  - 7 Public Improvement Plans Reviewed
  - 14 Average Review Time (Goal = 15 Days)\*

# Development Services Budget Vs. Actual Analysis (As Of January 31, 2024)



## VACANCY RATE

Vacancy Report				
Division	Quarter 1 Vacancy Rate	January Vacancy Rate		
Land Development	7.14%	7.14%		
Administration	27.27%	27.27%		
Inspection Operations	25.86%	24.14%		
Code Enforcement	21.42%	14.28%		
Totals:	20.42%	19.20%		

# COMMENTS, QUESTIONS, SUGGESTIONS...

\*Next Development Task Force Meeting\*
March 15, 2024