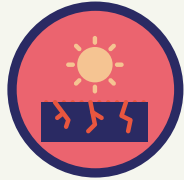
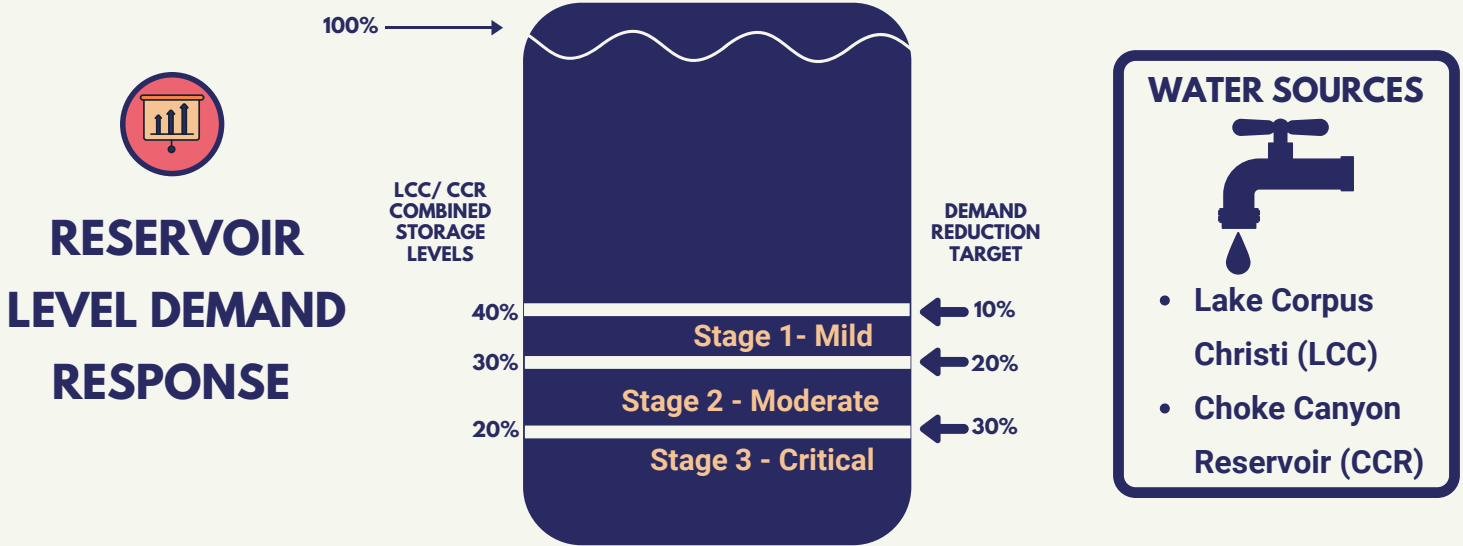




DROUGHT CONTINGENCY PLAN



Providing fresh, safe and affordable water for our customers is our number one priority. The Drought Contingency Plan ensures that with a phased plan of responses, we can reduce demand during a drought. Unique regional challenges, varying weather patterns and population growth are all factors that require drought preparedness and staged responses.



STAGE 1 MILD WATER SHORTAGE WATCH

- Limit irrigation to 1x per week
- Crews prioritize quicker response to repairs and leaks
- City monitors Stage 1 compliance



STAGE 2 MODERATE WATER SHORTAGE

- Limit irrigation to 1x every other week
- Water main flushing limited to water quality standards and public health & safety
- Review water usage compliance & notify violators



STAGE 3 CRITICAL WATER SHORTAGE

- Stage 1 & 2 restrictions
- Additional drought surcharge to utility bills
- Irrigation prohibited
- Disconnect water meters of intentional violators



STAGE 4 EMERGENCY WATER SHORTAGE

- All requirements of Stage 1-3
- Irrigation is **PROHIBITED**
- Washing any type of vehicle, boats and trailers is **PROHIBITED**
- Discretionary water use not related to business process (like equipment washing) is deferred until the **Stage 4 water emergency** is over

