



Corpus Christi Police Department

Burglar Alarm Users - Issues & Information



What's behind a False Alarm Call?



- Over 90% of reported Alarm Calls investigated by the C.C. Police Department are FALSE.
- False Alarm Calls take Police Officers away from community policing activities and other real emergencies.
- False Alarms Calls are very time-consuming and costly for the City of Corpus Christi.
- The major causes of False Alarm Calls are:
 - (1) Technological Errors - equipment malfunction
 - (2) Installation Errors
 - (3) User Errors (most common cause)
- False Alarm Calls can cost you or your business money.

Q

What is a False Alarm call?

A

A False Alarm is any activation of a Burglar Alarm System when there is no legitimate need for the Police. It may be caused by human error or equipment problems, however there is no evidence of an actual crime having been committed.

For additional Inquiry Assistance Call 886-2739 or 886-2745

Quiz Yourself Often



- What Company installed your Alarm System?
- What Company is monitoring your Alarm System?
- What is your Alarm System's Disarm/User/Pin Code?
- What is your Police issued Alarm Permit Number?
- Are you familiar with the City's Alarm Ordinance?
- Are your Emergency Contacts in order and current?
- Are you keeping track of your False Alarms count?

What can YOU do to help reduce False Alarm Calls?

- √ Know how much time you have to arm and disarm your Alarm System.
- √ Know your Alarm System: Know how to cancel a False Alarm Call; know your Alarm System's Disarm/User Code. If you don't understand your Alarm System contact your Alarm Company.
- √ Know your Police issued Alarm Permit Number. The C.C. Police will not cancel your False Alarm Call without first verifying your issued Alarm Permit Number.
- √ Make sure everyone with a key to your home or business knows how to operate the Alarm Security system. If you give them a key to your home or business, also give them the Alarm Codes.
- √ Check for drafts in rooms that have motion sensor areas. Fans, heaters, air conditioners or open windows can all cause drafts.
- √ Do not leave any movable items in a room that has a motion sensor. Items include plants, curtains, balloons, holiday decorations, falling boxes, and moving signs.
- √ Make sure that your pets are not left loose in areas that have motion sensors.
- √ Before activating your Alarm System, make sure that all doors and windows are securely latched.
- √ Keep motion detectors clear of insects and spider webs.
- √ Service and maintain your Alarm System regularly. Update aging or outdated equipment. Notify your Alarm Company immediately of any damage to your Alarm System.
- √ Don't block motion detectors. Keep sensors dust-free.
- √ In the event of a False Alarm, find out what caused it and take steps to ensure that it does not happen again.
- √ It's your responsibility to provide your Police Alarm Permit Number to your Alarm Company.

Burglary Alarm Application Fee & False Alarm Fine

- ⇒ ALARM APPLICATION/RENEWAL FEE = \$25.00 (RESIDENTIAL), \$47.50 (BUSINESS)
- ⇒ FIRST 5 CONSECUTIVE FALSE ALARM CALLS = **NO CHARGE**
- ⇒ FALSE ALARM #6 OR MORE WITHIN A PERMIT YEAR = **\$50 EACH**

To obtain a Burglary Alarm Application
(1) Call us, (2) Come in person, or (3) Ask your Alarm Co.



Yearly Renewal Date



Your ALARM PERMIT
RENEWAL DATE is
the **FIRST DAY** of
Your Permit Renewal
Month.

VISIT OUR
POLICE
DEPARTMENT'S
WEB SITE



CCPOLICE.COM

Para Informacion en Espanol hable a
886-2739 - 886-2745

Important Telephone Numbers to Know

- 9-1-1 POLICE EMERGENCY
- 886-2600 Non-Emergency Calls
- 886-2739 Alarm Specialist Staff
- 886-2745 Alarm Specialist Staff
- 886-2735 Copy of a Police Report
- 886-2765 Crime Prevention Specialist Staff
- 886-8477 TIPS Hotline (886-TIPS)



Free Home Security Surveys

The Corpus Christi Police Department will conduct a security survey at your residence to aid you in identifying security weaknesses. A Crime Prevention Specialist will offer cost effective common sense security recommendations that can reduce the potential of your home being targeted by a criminal. **CONTACT THE CRIME PREVENTION DIVISION AT 886-2765 TO SCHEDULE A FREE HOME SECURITY SURVEY.**



Here's the
Scoop

Alarm Insurance Premium
Reduction Requirements
(15% Reduction)

Contact a Crime Prevention
Specialist for details at 886-2765